

Joseph D. Pohlman

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OBJECTIVE

To obtain a position troubleshooting computer hardware and software problems, or a project manager-type position. Possible maintenance of databases or networks.

EDUCATION

Computer Science, Bachelor of Science

Southern Illinois University at Edwardsville (SIUE)

Graduation: December 14, 2002
Cumulative GPA: 3.07

SKILLS

Programming Languages

- Microsoft Visual Studio C/C++
- Visual Basic/Microsoft Access
- HTML
- Win32 API
- Pascal
- MIPS R3000 Assembly
- Scheme
- Prolog

Operating Systems

- Microsoft Windows 95/98/ME/2000/XP
- Basic Unix commands

Other Computer Experience

- Software Engineering
- Troubleshooting knowledge of computer-related problems

Hardware Experience

- Installation and configuration of Motherboard, CPU, RAM, IDE, PCI, ISA, etc.
- Upgrade components in a PC
- Basic knowledge of circuit analysis

Projects

- *Robot Aided Feng Shui (RAFS)* – a senior project that deals with programming a robot in C++ in Unix to put chairs back to the correct places (<http://rafs.cs.siue.edu>)
- *Make My Semester* – a group interface design project, programmed in Visual Basic, that redesigned the way the scheduling process works at SIUE
- *EFolder* – a group project used to familiarize students with the concept of Software Engineering by creating a Requirements Analysis Document, along with all the necessary preparation for a programming project.

Communication

- Managed team members as a team leader for my senior project
- Matched customers to the correct products at Circuit City
- Dealt with any customer service issues
- Communicated well with fellow co-workers, as well as customers
- Quick learner
- Eagerness to learn

EMPLOYMENT HISTORY

Technical Assistant

Facilities Management, SIUE, Edwardsville, IL August 2002 – December 2002
Maintenance of department website. Development of a database application for work orders at SIUE. Also troubleshoot computer problems with co-workers.

Sales Specialist

Wal-Mart, Glen Carbon, IL May 2002 – August 2002
Worked in Sporting Goods department. Sold hunting/fishing licenses, guns, and ammunition, along with regular products.

Sales Counselor

Circuit City, Fairview Heights, IL October 1999 – January 2002
Helped customers decide on what product fit them best. Worked in Home Audio and Video department.

Assistant Head Grocery Clerk

Kroger, Carrollton, IL June 1997 – October 1999
Summer 2000
Assisted Head Grocery Clerk with stocking, ordering, and miscellaneous tasks. Filled in for Head Grocery, Head Produce, Head Dairy, and Head Frozen Food. Did assistant manager tasks, along with working as Head Frozen Food for a few months. Knew office work, and performed regular tasks, such as checkout lanes, as well.

HONORS

President's Club Award – Circuit City
Employee of the Month – Kroger